Intercontinental Warsaw Rolls Out First European Trial For InnSpire Voice, Powered By Volara

Houston, USA (2018-06-20)? If there's one technological innovation that travelers will remember from their visit to Warsaw, it's InnSpire Voice, the high-tech Guest Engagement Solution which has recently been introduced at Intercontinental Warsaw. The hotel marks the first deployment of the new technology co-developed by noted Swedish firm InnSpire, which has also been awarded with HTNG's prestigious Most Innovative Hospitality Technology Award for its groundbreaking InnCable ?computer in a cable? solution, and Volara, the U.S.-based leader in voice-based hotel guest engagement.

<u>InnSpire Voice</u>, a collaborative effort between InnSpire and <u>Volara</u>, will allow guests to control the InnSpire solution through their voice, and give commands that include, among others, turning on the TV; choosing a TV channel and ordering food from hotel room service. What's more, guests can pose questions to InnSpire Voice, and receive answers to questions about the hotel, whether restaurant hours, booking specifications, or information about amenities, such as the gym and spa? all just by using their voice.



?We believe that voice is the next level of personal interaction and control. Technology has moved swiftly from bulky computers to light phones and tablets, where touch has been the norm. Now, new strides are taken? technology truly surrounds and helps us in our daily lives, and voice becomes the obvious channel to interact. At Intercontinental Warsaw, we strive to provide the highest level of guest satisfaction, and as such we are always evaluating the latest technological solutions available that would help us to do so. InnSpire's initiative and drive here has been has been admirable.?

Warsaw, Mr. Tomasz Beliniak, the hotel's Director of Engineering



Actually, <u>InnSpire Voice</u> further serves as a ?telephone?, facilitating calls between the rooms and the hotel's concierge services just by asking Alexa.



?InnSpire Voice allows hotels to streamline their operations and effectively improve communications between guests and our staff. We are thrilled to see how guests embrace the technology and make the most of InnSpire Voice's capabilities for the duration of their stay.?

Filip Hector, Director of Sales, Europe, InnSpire