

California's Tachi Palace Hotel Partners with InnSpire to Offer Guests total Wi-Fi connectivity with the Digital Guest Journey



Award-winning [InnSpire](#) is pleased to announce it is partnering with California's [Tachi Palace Hotel](#) in order to offer technological enhancements by means of InnSpire's Digital Guest Journey.

"The Tachi Palace is a popular destination for people who want to relax and have a good time. Thanks to InnSpire, our Wi-Fi and connectivity is now better than ever, and our guests can use their own devices to stream their own content to the TV in their room, without the use of apps, downloads or installations."

Tachi Palace Operations Manager, James Sarmiento

A seamless software and hardware solution designed specifically for the hospitality industry, the Digital Guest Journey facilitates the entire journey a guest takes, by offering world-class technology solutions to support all the touch-points the guest encounters throughout their stay - such as networks, Wi-Fi, interactive TVs with streaming and casting and much more. Now, upgrading rooms, ordering food and drinks, ordering spa or other services, using the TV for streaming or casting, or for example rating the hotel - is all a breeze, thanks to the seamless experience that InnSpire has put in place.



"We're getting excellent feedback from our guests, and honestly feel InnSpire provided us with a real digital roadmap - and delivered it. We couldn't have made a better choice than InnSpire for upgrading our services."

Tachi Palace Operations Manager, James Sarmiento

The InnSpire roll-out has been further enhanced thanks to partnerships with both Zyxel and [SolutionInc](#). Zyxel has provided its world class cloud based network management platform, Nebula, and SolutionInc its internationally known Internet gateway, SolutionIP FLEX®, and bandwidth management software. Altogether they provide a one-of-a-kind solution of stability and performance.

InnSpire will also be supporting the Tachi Palace to earn more while doing less. Guests can be unobtrusively made aware of the hotel's products and services on their devices, allowing them to order the hotel's products and services instantaneously. And the hotel will also be able to measure and evaluate guests' purchasing habits, allowing management to promote their most profitable options.



"Wi-Fi, connectivity, entertainment and information are such vital pieces of a great guest experience. We're delighted to be able to help the Tachi Palace provide its guests with our technological solutions. The hotel's guests will be able to feel right at home, and in addition the Tachi will see a huge return on investment."

Dominic Locascio, VP Sales, Americas, InnSpire

